

## Healthier Happens Together.

And we believe that being healthier includes creating a safe and caring environment for the health plan members we visit, as well as our clinicians, colleagues, and partners.

The Health Plan Member Conduct Standards below reflect this commitment.

We expect everyone to treat others with respect and dignity.

No threats. No abuse. No violence of any kind.

Violation of conduct standards may result in the cancellation or early termination of an In-Home or Video Visit, as well as ineligibility for future visits from Signify Health.